Cass Health

Visitor Policy Effective September 2022

- All visitors/support persons must be in good health & pass entrance self-screening.
- We will continue to consider special exceptions on a caseby-case basis.



Whenever possible, we recommend that all outpatients have only one visitor with them during an appointment at Cass Health.



All obstetrics patients may have visitors during their stay.

 Visitors of all ages are welcome; visitors must be in good health and must pass entrance self-screening.



Emergency Department

Whenever possible, we recommend that all patients have only one visitor with them during their care in the Emergency Department.

At any time, staff may ask visitors to leave. Reasons include, but are not limited to:

- Staff needs to complete procedures that would put the visitor at risk.
- Staff determines the capacity in the ED is at a volume that could put the visitor or patients at risk.



Inpatient Services (Hospital Patients)

COVID isolation patients may have one designated visitor throughout an encounter/admission.

- Visitor must be on file as the patient's ONE designated visitor.
- Visitor must wear PPE as directed.
- Visitor must not visit other areas of the facility such as cafeteria or waiting rooms.

All other inpatients will be allowed open visitation; visitors must be in good health and must pass entrance self-screening.